

## QUALITY POLICY

### OBJECTIVE

Gear Select is a majority-owned Indigenous profit-for-purpose company that provides equipment financing and leasing solutions and services, combined with the hire and sale of equipment nationally for construction, infrastructure and related sectors. Gear Select aims include providing a platform for Aboriginal and Torres Strait Islander people to become finance professionals and working with construction and infrastructure companies and other stakeholders to increase Indigenous employment. Gear Select is Supply Nation certified under the Federal Government's program to recognize and promote Indigenous-owned companies.

Management of Gear Select (Gear) is committed to providing consistently high quality products and services that meet or exceed our customer's requirements. Gear is establishing an Integrated Management System which adopts the principles and requirements of ISO 9001 and facilitates the total integration of quality requirements into the company's operations. Gear believes that customer satisfaction is the cornerstone of our success and seeks to continually improve with the goal of delivering even better results for our customers, and therefore, the business.

### SCOPE

Applies to all Gear Select operational activities.

### IMPLEMENTATION

In order to achieve this objective Gear will:

- Implement processes to understand and meet the requirements of our customers
- Ensure that the products and services that we supply meet or exceed relevant customer specifications, standards and legislative requirements
- Implement processes to measure conformance to requirements, as well as to facilitate corrective and preventative actions where non-conformance is identified
- Conduct necessary audits against the set quality objectives to drive compliance and continuous improvement
- Provide appropriate training and support to all employees as required to support the implementation of the Integrated Management System
- Embrace a best practice approach to quality management through the setting of objectives and targets and applying a process of continual review and improvement.

### ICY REVIEW

This Policy has been authorised by Gear Select's General Manager, George Rikiti. Gear Select will review this policy annually and may amend this policy from time to time to keep up to date with changes in the law, technology and best practice.

**Authorised:** George Rikiti  
**Position:** General Manager  
**Date:** 1/12/2018



Signature